

Wishing Others Well – Accepting, Returning and Refusing Donations Policy

Wishing Others Well is committed to making decisions that are both in line with our charitable objectives and in the best interests of the Donors and Charities we are here to support.

At Wishing Others Well, we call upon the generous support of a diverse community of individual and corporate donors, fundraisers and volunteers, all of whom enable us to meet our charitable objectives.

Our 'Accepting, Returning & Refusing & Donations' Policy ensures we do not compromise our objectives and values when receiving donations. This policy governs the acceptance of donations by Wishing Others Well where, in so doing, this could be unlawful; or be contrary to our charitable objectives; or have a detrimental impact on our beneficiaries; or where we have good reason to believe a supporter is in vulnerable circumstances which means they may not be able to make an informed decision.

Potential detrimental impacts to the charity include reputational damage that may lead to a loss of support both in the short or long term. Along with implementing this policy, Wishing Others Well has a robust decision-making process for donations and partnership opportunities that may be considered a significant risk. The Board of Trustees is ultimately responsible for this policy, with ultimate responsibility for decisions on donation acceptance in regards to ethical fundraising and reputational, risk as well as refusing donations on the grounds of vulnerability.

How do we accept and refuse donations?

Our community of supporters are vital to enabling us to achieve our charitable objectives and enable us to support the staff and volunteers of scores of Charities and Non-profit organisations across the country. We are committed to working collaboratively alongside both individual and corporate supporters in a way which has our core values at the centre.

Wishing Others Well has a number of ethical fundraising and reputational risk indicators, where we will assess the donation or support opportunity. We review these on an individual basis to balance out the help we can offer by accepting, against the risks of doing so. These risk indicators include, but are not limited to; association with illegal activity and potential negative impacts to the reputation of Wishing Others Well.

To enable us to make an informed decision, we carry out appropriate and proportionate background research in line with our **Privacy Notice**. If, following this research, a donation is deemed to be of a significantly high risk, Wishing Others Well's Ethical Board of Trustees, through assessment, will make the ultimate determination on whether the donation should be accepted, pursued further or refused.

Where material concerns are raised about a donation that has already been received by Wishing Others Well, the Board of Trustees will conduct a thorough review to determine whether it is appropriate to retain the donation or take the appropriate action in relation to the funds, goods or services. Repeated donations or multi-year partnerships are reviewed to include investigating any significant areas of concern that may have arisen since the previous assessment was carried out.

Where we know or have good reason to believe that a supporter lacks capacity to make a decision to donate or is in a vulnerable circumstance which means they may not be able to make an informed decision, we will not accept the donation.

Wishing Others Well reserves the right to refuse donations or terminate partnerships without reason being provided, where the activities or the individual or organisation conflict with our stated values, goals and aims.

Monitoring, Audit, and Review

The Board of Trustees is responsible for managing this policy and overseeing its implementation. The Board is also responsible for overseeing adherence by staff and volunteers. Every member of staff and volunteer should take personal responsibility for conforming to it. It is the responsibility of the Board of Trustees to audit compliance with and review of, all policies as part of Wishing Others Well's normal audit cycle and to undertake or direct remedial action as required.

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